

July 18, 2020

Dear Student

We hope this letter find you in Good health and spirit and you using this time for your maximum academic improvement towards your dream career Goal. With this letter we intent to inform you about the release of our new Study Material App named Grasp App. During this corona times, in case delivery of your physical Study material is affected due to lock down, you may find the digital copy of your study material here on this app.

Link to download Grasp app from Google Play Store.

<https://play.google.com/store/apps/details?id=in.fiiitjee.chennai.bvd>

[Here we answer questions you may have in the form of FAQs.](#)

What is Grasp app?

This is FIITJEE's Study Material App available on Google Playstore. During this corona times, in case delivery of your physical Study material is affected due to lock down, you may find the digital copy of your study material here on this app.

How to install this app on an android Device like Mobile Phone or an Android Tablet.

1. Download and install the app from Google Play store using the above given link.

2. Login to this app with your Enrollment No and any Registered mobile no be it of student or Father or Mother. An OTP verification is also required to login to this app.

What will happen to my DBook App already given to me by FIITJEE.

DBook App will stop functioning from 22nd July 2020. Kindly Install Grasp App before 22nd July and uninstall DBook App after 22nd July.

Do I Need File Ids same as required in DBook App

No. No File IDs required in Grasp App. You see your study material on the dashboard of the App.

Can I use Grasp App on Multiple Devices / my eCM Tab

No. You can use Grasp app only on one device. If You have an active subscription of an eCM Tab, Grasp App will not work on any device. For students who don't have a subscription to eCM Tab, can use Grasp App on any one Android Device.

What happens if I try to login to Grasp app from multiple devices.

If You login to a 2nd Device, Your first Device will be automatically logged out. If You try to login to the same first device again or to a 3rd device, other devices will be logged out. You'll never be able to log in to an earlier device or a new device after making 3 login attempts.

My Enrollment No is not yet issued. How do I login to the Grasp App.

You need an active 13 digit FIITJEE Enrollment No to be able to log in to the Grasp App. If you have not been issued an enrollment No, Please contact your Study center and obtain your enrollment No.

I am unable to see any / specific Study Material after login. What does it mean and Whom to contact for resolution?

This happens if Study material is not shared with you. Please contact your study center / Teacher and request them to share the study material.

I am getting Invalid registered Mobile No Provided error. How do I login.

This may be because the provided mobile No is not updated in FIITJEE Records. Please try some other mobile may of your Father or Mother that was provided at the time of admission. If problem still persist, please visit www.fiitjeelogin.com and update your Profile with Correct Mobile Nos.